



Lifetime Warranty

The lifetime warranty is provided by KW TRADE Sp. z o.o. (hereinafter "KW TRADE"), with its registered office in Kraków (30-864), ul. Mała Góra 91 B, for TOOR Electronic calculators. KW TRADE guarantees a registered first user of the device replacement of the calculator for their whole life. In the case of a warranty complaint concerning the model, which this warranty was provided for and which was withdrawn from sale, the holder of the warranty shall get a refund equivalent to the purchase price of a given calculator.

Terms of the Lifetime Warranty

- 1) The holder of the warranty shall be only the first owner of the calculator covered by the warranty, i.e. a person who registered the calculator in line with item 2.
- 2) **A condition for use of the lifetime warranty shall be purchase registration on the website www.toor.com.pl/gwarancja within 14 days of the date of purchase.** As part of the registration, the user shall provide the following data: full name, phone number, e-mail address, purchase date, receipt number and consent to process their personal data for marketing purposes.
- 3) The lifetime warranty shall cover damage resulting from everyday use, i.e. normal wear. The warranty shall not cover mechanical damage, functioning of battery, improper use, failure to use the product as intended, etc.
- 4) The calculator shall be replaced for the whole life of the first owner, regardless of the number of faults complained about under the lifetime warranty. A refund can only be made once.
- 5) Should the calculator be faulty, it shall be delivered to KW TRADE at the expense of the user. However, the costs of transport of the product to the Customer shall be borne by KW TRADE (in case of the recognition of warranty as justified). When sending a calculator to KW TRADE, the following shall be included: full name, phone number, e-mail address, postal address (which the replaced calculator is to be sent to), description of the fault, copy of receipt or invoice.
- 6) KW TRADE reserves the right to verify whether the identity of the person lodging the warranty complaint is consistent with the registered data.
- 7) The lifetime warranty shall cover all TOOR Electronic calculators distributed by KW TRADE and purchased in any country in the world.
- 8) KW TRADE shall not be obliged to provide the user with a replacement product for the period of review of their warranty complaint.
- 9) The warranty complaint shall be reviewed within 21 days of the date the product was received together with a set of documents.
- 10) The warranty shall not exclude, limit or suspend any rights of the purchaser arising from the regulations regarding the statutory warranty against physical defects of a sold product.
- 11) The administrator of personal data is KW TRADE Sp. z o.o. with its registered office in Kraków (30-864 Kraków), ul. Mała Góra 91/B. Pursuant to article 23 section 1 item 3 of the Personal Data Protection Act dated 29 August 1997 (Dz. U. (Journal of Laws) of 2002 No 101 item 926 as amended), processing of the personal data is necessary to execute the agreement whose part is the lifetime warranty and for marketing purposes by KW Trade.
- 12) Provision of personal data is voluntary but necessary for the warranty to be valid.
- 13) Each user has the right of access, of correction or of removal of this data from the database.